

Organizational Resilience Attribute Areas & Reflection Questions

Area	Questions
Vision & Purpose	Do we all share the same vision of success?Are we sure, or might we be holding some assumptions?
Priorities & Focus	 Are we in agreement on the difference between "all the important things" and "the most important thing right now"?
Learning & Developmental Mindset	 Are we using a learning and developmental mindset? Do we pause to reflect on lessons learned and how to improve? Do we have a culture where it's safe to say, "I don't know" or "This isn't going well"?
Courageous Conversations	 How willing are we to have the difficult conversations? How well do we manage conflict and differences of opinion?
Engaging others	 Are we engaging those who are most impacted by our decisions in the decision-making process? Do we encourage and value diverse views and perspectives?
Impact and Relevance	 How relevant is our work right now to our constituents? What might we need to do differently to increase our relevance and impact?
Risk Management	What are the biggest risks or uncertainties we face?What are the key scenarios we need to be prepared for?
Opportunities & Assets	 What assets and resources do we have? What are the unique opportunities we can act on right now to make a positive impact?
Emotional lens	 What are people feeling right now? What emotions need to be honored or processed? What would give us the most energy moving forward?

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